

RFL 2007 event feedback/debrief analysis

Most of the issues/comments were around “Facilities” related aspects of the event.

Facilities

Car parking

- ID tags for VIP parking, need to be available at least a week before the event. Perhaps include a serial number to avoid forgery.
- Coordinators to manage parking, wave people in.
- Extra bunting so that people don't double park.
- Provision for disabled parking.

Entertainment

- Relocation of main stage, was felt to be too far away from the walking/running action.
- Public address system should not be used to re-transmit the sound from the main stage. It should be kept for public address use only.

Lighting

- Track and infield area was good.
- Registration/committee marquee lighting wasn't adequate. Too dark.

Information van

- The location was not ideal.
- The particular caravan is too small; perhaps another marquee or space in a larger registration marquee would be better. This could then be identified as the “information tent”. A central point to send people to have their questions answered.

Location and layout

- Trotting track too big.
- Layout o.k., but far end outside track felt too isolated.
- Track was too hard for some.
- Candlelight ceremony affected by large scale of track.

Activities space

- Needs a little more covered area.

Committee “rest” area

- This is required to rest/sleep/eat/get away.

Security

- Entertainment area (main stage) wasn't covered as some shenanigans occurred.
- High visibility jackets with "SECURITY" on the back are required. Especially at dark times.

Tent sites

- Identification needs to be clearer. Possibly star pickets with laminated sign with site numbers to the left and right would be good. They could stay for the whole event so that people know where they are going.
- Camper trailers – the ever repeating request. The NO message needs to be clear.
- Logistics of getting tent site gear to each site was an issue.

Toilets

- Cleaning every hour worked well.
- Quantity from start was an issue.

Ceremonies

- Candlelight ceremony lacked atmosphere (compared to Deakin) – this is most probably due to the size of the track.
- Closing ceremony was too long. Too many long speeches. Awards were not detailed. I.e. No figures provided and no mention of teams who raised over \$10k.
- Opening and closing formats felt to be same old – especially important for returning participants.

Corporate Function

- Still a possibility at the Greyhound track. This would require some people to network and organise such an element to the event.

Teams

- Any CFA, Police or Ambulance team members who will be at the event on site would be handy to know. Perhaps this could be part of the information we gather from registered teams.

Skin checks and other Cancer information

- Some people were asking where this was. Need to look into this for the 2008 event.
- Perhaps a space could be set aside for this and other cancer information from CCV.